

County of Los Angeles Sheriff's Department Headquarters



4700 Ramona Boulevard Monterey Park, California 91754-2169

February 11, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

30-DAY STATUS OF RECOMMENDATIONS MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the response dated October 8, 2013. Beginning with the November 12, 2013 response, I will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald at (213) 893-5001.

Sincerely,

JOHN L. SCOTT

SHERIFF

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On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the phase one actions approved by the Board. Below is the current status of each of the remaining in progress recommendations.

<u>Recommendation 3.8</u> - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

After further collaboration with Department units, the Department has renamed the future updated system as the Performance Recording and Monitoring System (PRMS). The development database has been created and upgraded to the latest version of Oracle. Developers have started building the main web pages for several modules within PRMS. The Department is in the process of procuring hardware and software required for the development environment of PRMS. This complex project is targeted for completion in late 2016.

<u>Recommendation 3.12</u> - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The Department has purchased two body scanners and, in conjunction with the vendor, has begun to provide some of the required training for the operation of the body scanners. The policy development is in its final stages. The Department is also working on meeting with union representatives to address any issues they may have. The Department plans on initiating a 90-day pilot program beginning in March 2014. Additionally, two body scanners are being ordered for the Century Regional Detention Facility (CRDF).

<u>Recommendation 4.11</u> - Management staff should be assigned and allocated based on the unique size and needs of each facility.

The Department and the Implementation Monitor met with Chief Executive Office (CEO) staff on January 23, 2014, to discuss the Department's proposal. The CEO is evaluating the proposal pending a meeting with the Justice Deputies.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

Since the last report to the Board, the Inspectional Services Command has added six sergeants and one professional staff employee. Orientation for newly assigned staff has been completed. Interviews for additional professional staff are continuing.

The Department is working with the CEO to identify the appropriate classification for the permanent auditor positions.

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The bidding process for the contracted consultant ended on January 28, 2014. An intent to award has been issued, but is pending additional documents from the selected bidder.

<u>Recommendation 6.3</u> - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

While the Division continues to finalize the details of an annual training plan, they have begun to schedule mandatory force, ethics, and dealing with mentally ill inmates training classes. By making these classes mandatory and providing facilities with overtime funds to train their personnel, the Department expects to see rapid progress toward meeting the measurable goals that were outlined for this Division.

<u>Recommendation 6.5</u> - The number of supervisors to deputies should be increased and the administrative burdens on Custody supervisors should be minimized.

On February 6, 2014, the Department selected 11 sergeants for promotion from the dual track custody list. All phase one CCJV funded positions are filled.

Recommendation 6.7 - The Department should utilize more Custody Assistants.

The Department's assessment will be presented to Sheriff Scott this month for review.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Internal Investigations Division Headquarters has hired two professional staff items, and they have completed the process of interviewing for three additional items.

The Internal Affairs Bureau (IAB) has selected an employee for the Law Enforcement Technician position. This employee is currently in the backgrounds process. An Operations Assistant I (OAI) has been hired to replace an OAI who was promoted. The final sergeant of six sergeants is scheduled to attend Personnel Performance Index training on February 25, 2014. Three sergeant investigators have been scheduled to attend the Internal Affairs Seminar on February 10 -12, 2014. As of January 1, 2014, IAB will conduct administrative investigations that result from an incident involving a Category 2 use of force that occurs in Custody Division. No such investigations have been requested to date.

The Internal Criminal Investigations Bureau has reduced its average case completion time to 5.4 months and has reduced its average case load per investigator to 11.5 cases each.

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The Advocacy Bureau has transferred in one sergeant and identified a second sergeant. They have requested and are still working with County Counsel to identify and select two County Counsel attorneys.

<u>Recommendation 7.14</u> - The inmate grievance process should be improved and include added checks and oversight.

Since the last reporting period, the Custody Automated Reporting and Tracking System (CARTS) inmate complaint module and workflow has been installed and deployed at Men's Central Jail (MCJ), and Twin Towers Correctional Facility (TTCF). Developers continue to conduct system and integration testing of the iPad application, CARTS, and Personnel Performance Index (PPI/PDE) systems. The iPad proof of concept began on February 4, 2014, at MCJ and CRDF. The Department continues to define the Statement of Work (SOW) for acquiring professional services to assist and expedite the full deployment of the iPad kiosks upon successful completion of the proof of concept.

<u>Recommendation 7.15</u> - The use of lapel cameras as an investigative tool should be broadened.

The Department continues to work on expanding the CCTV system at the Twin Towers Complex which includes MCJ, TTCF, and the Inmate Reception Center (IRC). Mounting cameras on the top floor of MCJ is more complex than previous installations since there is no room above the ceiling to run cable. The Department anticipates completing the installation of the cameras at MCJ in August. The Department will then focus their efforts on installing the remaining cameras at TTCF and IRC by November. As installations are completed, Data Systems Bureau will follow with the necessary work to bring those cameras online and have them recording. It is anticipated that all additional cameras at the Twin Towers Complex, approximately 350, will be online and recording before the end of the year. Concurrent work will begin later this year to upgrade infrastructure at CRDF in preparation of the installation of the cameras in 2015.